



PLACE  
STAMP  
HERE

ADDRESS SERVICE REQUESTED

Confidential Concierge Support Services  
**We handle difficult situations, discreetly**  
225-10 112th Road  
Queens Village, NY 11429

## Complete Privacy

All **CONFIDENTIAL** personnel have signed our non-disclosure agreements, and are willing to sign our clients' non-disclosure agreements.

Note: We also have the ability to communicate with our clients using encrypted technology.



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Difficult situations,  
handled discreetly



Some of the client requests we've addressed include:

**A client wanted to keep a female friend, who became too emotionally attached, from crashing his family's annual BBQ.**

Discretion was of the utmost importance. If his family, partners of his firm and clients were to see several guards posted around the estate, that would have been unusual. So, we blended our security personnel in with the wait staff, valet attendants and other event staff. There was no incident and the family had a memorable BBQ for the right reason. This call came in at 8 AM for a 3 PM start.

**A client needed a person to co-sign a story he concocted on why he couldn't come home.**

Let's just say, a punch to the nose, a missing wallet, and a uniformed officer bringing him home, was just enough to seal the deal.

**A child (teenager) of a prominent family, wanted the freedom to explore NYC, without security being in their presence.**

We gave the child a portable GPS tracker, and outfitted the teenagers' vehicle with a device to track it. This gave the child more freedom to enjoy NYC, without compromising their security. (In general, it allowed security to fall back a little more).

# Confidential

## Concierge Support Services

Concierges, public relations firms, and crisis management companies have clients who come from various occupational backgrounds. Some are high profile, some work behind the scenes, some have eccentric personalities, and many have diverse social lifestyles. With these various backgrounds there's bound to be a small number of clients who have **Unique, Unusual, Strange,** and/or even **Odd** requests.

Additionally, some clients may place themselves in embarrassing and/or compromising situations in which they may need assistance to address their current predicament. Clients will then contact their management team, a public relations firm or a concierge for assistance. Most of the time, these unusual requests or situations do not fit into any particular category or conventional company that you would generally contact, until now.

With that said, **CONFIDENTIAL** Concierge Support Services is not a concierge. We're here to help concierges, crisis management companies, political operatives, and public relations firms address their clients' crises, and/or unusual requests or predicaments.

**A client needed assistance with sneaking a person out of a mansion.**

Fortunately, during the same time of this incident, the client was having some electrical work done in the mansion, and just his luck you'd be surprised how spacious a gang box is for a petite person.

**A prominent family had a child that the family needed to place into a rehabilitation program. Only problem, the paparazzi were camped outside of their residence.**

We provided six identical black Cadillac Escalades to play a shell game and three vehicles to run interference if the correct vehicle was followed. Everything went well and the family was able to get their child off to a rehabilitation program, without the paparazzi knowing the exact location, and the child got the help he/she required.

**A client won an Oscar for their role in a movie. The client took a commercial flight from Los Angeles to NY and was worried about being harassed by paparazzi and fans at New York's major airport.**

We used our relationships at the airport to swiftly and discretely move the client through the terminal to our awaiting luxury vehicle and off to the client's residence in Manhattan.